



Annual Report Card 2020-2021



Our Year in Review

For the past 118 years, Crittenton has helped vulnerable girls, women, and their children, and this last year was no different. While many organizations were forced to close their doors due to the pandemic, we continued to provide 24/7 care to our residents. This year we served 76 women and children for a total of 5,764 days of care.

I applaud the resiliency of both our residents and staff. Together, they skillfully navigated learning and operating in a virtual world. Our girls attended school, therapy, life skills workshops virtually. While many missed the social nature of being in school, all of them did a tremendous job of being flexible and adapting to new changes.

The biggest change for us this year was moving to a new state-of-the-art facility in the West Boulevard Corridor. This 35,000 square foot building was designed to meet our specific needs and has allowed us to expand our Legacy Hall program. The light, open, and welcoming feeling of the building provides an excellent space for girls to learn, grow, and heal from past traumas. We have launched a \$3.5 million capital campaign to purchase this new facility from Atrium Health.

I want to take this opportunity to express our gratitude to all those who helped facilitate Crittenton's achievements this year. Your continued support is needed now more than ever, and it is only through our combined efforts that we can positively impact the future and Create Better Tomorrows for women and their families.

-Diane Thompson, CEO





Our Mission

Our Mission is to promote Health and Hope for tomorrow's children by providing comprehensive health, educational and social services for single, pregnant and non-pregnant adolescents, women and their families throughout the Carolinas

Crittenton provides programs and services in a residential setting for pregnant adolescents and adults, teen mothers and their babies who are in the foster care system, and young women who are transitioning out of the foster care system.

Our Programs

The **Maternity Program** is our largest and oldest program that offers access to prenatal and health care, counseling, vocational and educational services, parenting and childbirth education, case management and trauma responsive programming.

- Last year, we served 42 mothers-to-be and their unborn children for a total of 1,915 days of care.
- 89% of Crittenton babies were born free of illegal substances. (Note: one baby was born premature less than 24 hours after his mother was admitted to Crittenton. All other babies were born drug free.)
- 78% of Crittenton babies had a birth weight more than 5.5 lbs.
- 100% Crittenton babies had an APGAR score greater than 7. (APGAR scores range from 1-10 and measure a child's overall health at birth.)

Sarah's House is a residential mother-child program that supports young mothers and their children who are both in foster care. Mothers prepare for independent living with a focus on parenting, education, and life skills.

- Last year, Crittenton served 16 foster care clients (8 teen mothers and 8 children) for a total of 2,068 days of care.
- 100% of mothers received hands on parenting education and life skills training.
- 100% of children achieved their developmental milestones.
- 100% of children were up-to-date on immunizations and received regular health care visits.
- 1 child received specialized medical care.
- 6,204 meals provided.



Legacy Hall provides Independent Living Skills to adolescent females in foster care. This program helps young women develop educational, vocational, life, and social skills that facilitate positive life outcomes.

- Last year, Crittenton served 18 women for a total of 1,781 days of care.
- 2 residents graduated from High School.
- 100% of residents received regular health care and learned how to access the health care system.
- 100% of residents received life skills and/or vocational assessments.
- 5,343 meals provided.

Aftercare Parenting Education Program (APEP) provides home visitation and continued services for former Maternity and Sarah's House clients as they transition into the community.

- Crittenton served 27 families (71 former clients and family members).
- 92% of children achieved milestones according to the Ages & Stages Questionnaire.
- 90% of parents scored adequate or above on both the Parenting Competency Skills and Visitation Observation Checklist.
- 92% of aftercare participants avoided unplanned pregnancies.
- 100% of children had no substantiated cases of child abuse and neglect.

Our Residents

Who We Serve:

- 100% maternity clients were homeless at admission
- 17 residents had a history of substance use disorder
- 100% residents were eligible for Medicaid
- Survivors of incest, physical/sexual abuse, neglect, and family violence
- Foster care clients
- Resilient women

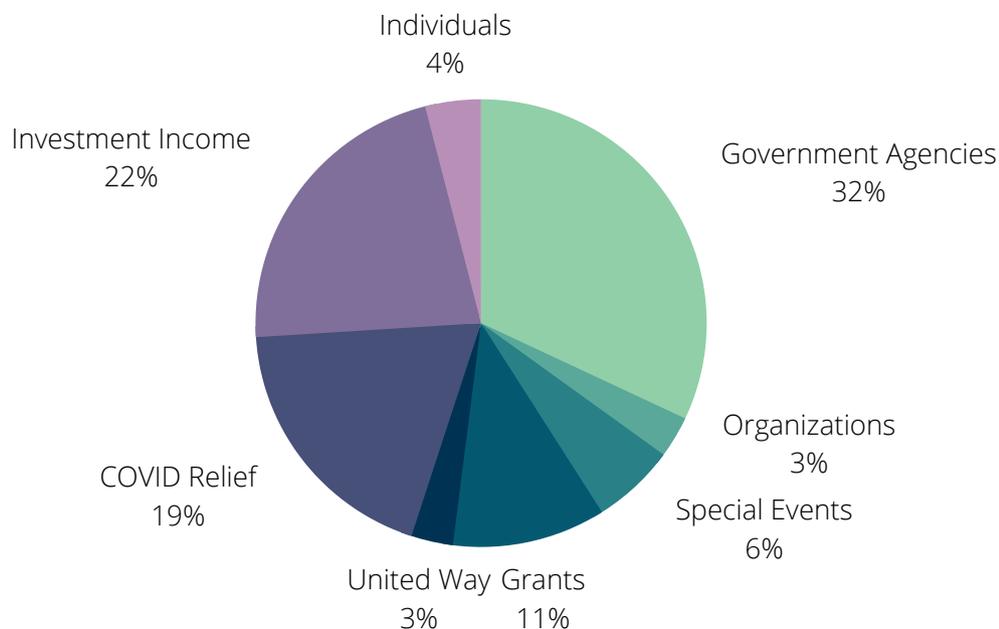
Demographics:

- 56% Black
- 28% Caucasian
- 10% Latino/a
- 5% Biracial
- 1% Middle Eastern

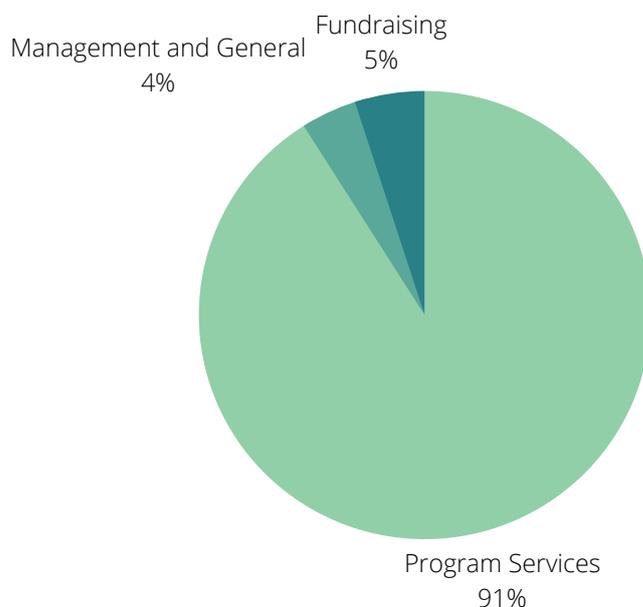


Our Financials

Revenue: \$2,385,910



Expenses: \$2,025,213



We allocate **over 90%** of our revenue to provide **direct services** to our residents.

*Capital Campaign income and expenses are not reflected in the pie charts above.

